

## \_ INDUSTRIAL TRAINING CONSULTANTS, INC.

## Training That Boosts Output, Efficiency, and Reliability

With **40+ years of experience**, Industrial Training Consultants (ITC) is the **One-Stop** source for technical education in **operations**, **maintenance**, and **safety**.

We deliver **high-quality**, **technically detailed** programs (theory, concepts, principles, procedures, etc.) at a competitive price.

We've developed thousands of competency-based, site- and equipment-specific **e-learning programs** for a wide range of industries and Fortune 500 companies, including Coca-Cola, Cenovus, Procter & Gamble, Toyota, Lowe's, Mars, ConocoPhillips, Suncor Energy, Total, Husky Energy (BP), Canadian Natural Resources, Korean National Oil Company (Harvest Energy), and Exxon (XTO).

Suncor Energy nominated ITC for its **President's Operational Excellence Award**, recognizing us as "a leader of operational excellence" for our "passion, leadership, and work done to achieve outstanding performance."

We're the <u>only</u> company in our field to earn **ASTD's e-learning courseware certification** (eCC), which evaluates 18 core elements of **e-learning** design and presentation.

Our programs use modern **educational technologies**—mobile and web-based training, 3D immersive environments, simulations, animations, virtual labs, and gamified content—combined with **deep instructional design and customized, site-specific material**.

All development and production is handled in-house by a **permanent**, **experienced staff**. Our team is led by an Operations Manager with a **Master's in Chemistry** who is a **Chemical Engineer** with experience in **process design and control**—meaning minimal time needed from your engineers.

While we specialize in custom development, we also offer a vast library of **off-the-shelf** and **semi-custom courses**, covering Preventive Maintenance, OSHA, Drilling Rigs, Heat Exchangers, Corrosion, Hydrates, and Technical Academics (including Chemistry).

Our mission: Deliver the **highest quality training** that supports **operational excellence** and **asset integrity** through:

- Equipment- and process-specific operator and maintenance education
- Greater learner retention and comprehension
- Flexible implementation to lower training costs:
  - Self-paced modules
  - Classroom sessions
  - Mobile-based learning—available 24/7, even in the field